

## **Workshop 2 – Board Communication, Behavior and High-Performance Boardrooms, including competencies in board communication, behavioural dynamics, and conflict management.**

**Venue: The Chamber**

**Date: 5 May 2026**

**Time: 09:00 – 14:00**

**Workshop Facilitator: Antonie Knoppers, adjunct faculty Rotterdam School of Management. Speaker, facilitator and author of Leading with Presence (Emerald Publishing).**

### **Agenda**

<b>Time</b>	<b>Session</b>
<b>09:00 – 09:05</b>	<b>Address by Mr Nick Captur, IFSP President</b>
<b>09:05 – 09:15</b>	<b>Address by Dr Marthese Portelli, CEO, The Malta Chamber</b>
<b>09.15 – 09:25</b>	<b>Address by Dr Etienne Borg Cardona, Chair, IDC</b>
<b>09:30 – 10:30</b>	<b>Session 1 – Theory and practice of boardroom communication, the various layers of communication, interaction and conflict management, and Active Listening</b>

This workshop will cover what happens during conflict and difficult conversations. How can you intervene and make sure a boardroom meeting is more effective in its communication? With theory and practice, you will discover the various layers of communication, the way to navigate dominant people on the board, and how to deal more effectively with conflict. In addition, you'll be able to better solve problems and have more effective decision-making because of better listening. How can the silent ones in a boardroom be heard and seen?

<b>10:30 – 11:00</b>	<b>Coffee Break</b>
<b>11:00 – 12:00</b>	<b>Session 2 – Influencing and communication styles. Systemic work for boardroom dynamics</b>

How to use an influencing tool to get more awareness and the ability to increase your influence in boardrooms and change dynamics within the boardroom. How to recognise different communication styles to better align communication. The tightrope between Oversight vs Management. And between Compliance/Governance and Strategy and Operations. Systemic dynamics of a boardroom, how to recognise the patterns and dynamics of your culture in the boardroom and how to intervene to break ineffective patterns.

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**12:00 – 12:45**

**Lunch Break**

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**12:45 – 14:00**

**Interactive Group Case Study  
linked to the communication  
dynamics**

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**14:00 – 14:15**

**Wrap-Up, Key  
Takeaways & Close**

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