

Workshop 2 – Board Communication, Behaviour and High-Performance Boardrooms, including competencies in board communication, behavioural dynamics, and conflict management.

Venue: The Chamber

Date: 5 May 2026

Time: 09:00 – 14:00

Workshop Facilitator: Antonie Knoppers, adjunct faculty Rotterdam School of Management. Speaker, facilitator and author of Leading with Presence (Emerald Publishing).

Agenda

Time	Session
09:00 – 10:30	Session 1 – Theory and practice of boardroom communication, the various layers of communication, interaction and conflict management, and Active Listening
<p>This workshop will cover what happens during conflict and difficult conversations. How can you intervene and make sure a boardroom meeting is more effective in its communication? With theory and practice you will discover the various layers of communication, the way to navigate dominant people on the board, and to deal more effectively with conflict.</p> <p>In addition, you'll be able to better solve problems and have more effective decision-making because of better listening. How can the silent ones in a boardroom be heard and seen?</p>	
10:30 – 11:00	Coffee Break
11:00 – 12:00	Session 2 – Influencing and communication styles. Systemic work for boardroom dynamics
<p>How to use an influencing tool to get more awareness and ability to increase your influence in boardrooms and change dynamics within the boardroom</p> <p>How to recognize different communication-styles to better align communication.</p> <p>The tightrope between Oversight vs Management. And between Compliance/Governance and Strategy and Operations</p> <p>Systemic dynamics of a boardroom, how to recognize the patterns and dynamics of your culture in the boardroom and how to intervene</p>	

to break ineffective patterns.

12:00 – 12:45

Lunch Break

12:45 – 14:00

Interactive Group Case Study linked to the communication dynamics

14:00 – 14:15

Wrap-Up, Key Takeaways & Close
